

Volume 17 - Issue 5, 2017 - I-I-I Blog

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Success is not final. Failure is not fatal. It is the courage to continue that counts -Winston Churchill

What is your top management tip?

My top management advice for managers and directors of hospitals is to be able to look at the eyes of our patients. The hospital director should directly communicate with the patients and understand their needs. As a clinician, a cardiologist, I do that on a regular basis.

Published on : Thu, 9 Nov 2017