

## National Recognition For Nationwide Children's Hospital



Nationwide Children's Hospital has received NCQA Patient-Centered Medical Home (PCMH) Recognition for using evidence-based, patient-centred processes that focus on highly coordinated care and long-term, participative relationships the National Committee for Quality Assurance (NCQA) announced. Nationwide Children's achieved Level 3 standards, the highest level of achievement issued by the NCQA.

The NCQA Patient-Centered Medical Home is a model of primary care that combines teamwork and information technology to improve care, improve patients' experience of care and reduce costs. Medical homes foster ongoing partnerships between patients and their personal clinicians, instead of approaching care as the sum of episodic office visits. Each patient's care is overseen by clinician-led care teams that coordinate treatment across the health care system. Research shows that medical homes can lead to higher quality and lower costs, and can improve patient and provider reported experiences of care.

"NCQA Patient-Centered Medical Home Recognition raises the bar in defining high-quality care by emphasising access, health information technology and coordinated care focused on patients," said NCQA President Margaret E. O'Kane. "Recognition shows that Nationwide Children's Hospital has the tools, systems and resources to provide its patients with the right care, at the right time."

To earn recognition, which is valid for three years, Nationwide Children's Hospital demonstrated the ability to meet the program's key elements, embodying characteristics of the medical home. NCQA standards aligned with the joint principles of the Patient-Centered Medical Home established with the American College of Physicians, the American Academy of Family Physicians, the American Academy of Pediatrics and the American Osteopathic Association.

"Achieving Level Three recognition from the National Committee for Quality Assurance is a testament to the continued best practices our physicians, nurses and staff within the Primary Care Network provide to our patients and patient families daily," said Olivia Thomas, MD, section chief of Ambulatory Pediatrics at Nationwide Children's Hospital. "At the heart of our mission is patient and family centered care because we know that family members have indispensable roles in the care of their children."

Nationwide Children's 11 Primary Care Centers offer community-based physician services for children (ages birth to 21) to help keep children healthy with regular physical exams, vision, hearing, developmental checks and immunisations against childhood diseases. Nationwide Children's is one of the largest hospital-owned primary care networks in any children's hospital.

Source and Image Credit: Nationwide Children's Hospital

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