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## Carla Guerra Takes on New Role at Hernstein Institute für Management and Leadership



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[Carla Guerra](#) has joined the dynamic team at the Hernstein Institut für Management und Leadership, a subsidiary of FHWien der WKW (University of Applied Sciences for Management & Communication). In her new role, she will oversee the organisation of internal company training programmes, showcasing her expertise and dedication to professional development.

With a wealth of experience under her belt, including a tenure as Head of Customer Service at Vienna Academy Technical Center, spanning over a decade, Carla brings invaluable skills and insights to her new position. Her background in assistant and customer service roles has honed her ability to deliver exceptional results and foster meaningful relationships.

Carla is eager to collaborate with her new colleagues and contribute to innovative projects. Her enthusiasm and commitment promise to elevate the training and development initiatives at Hernstein Institut für Management und Leadership, propelling the organisation to new heights.

**Image Credit: LinkedIn**

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